

TYCO-WSS Project - SEMINAR PROGRAM Brussels, January 28-29, 2021

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Research projet Hybridelec (coord. Verdeil & Jaglin, 2018-2022)

# Co-production: a discarded concept (in my research)

- Co-production: not a concept I used in my research on urban services
   Alternative conceptualizations: « shared management » (1995); « composite supply
   systems » (2010); « delivery configurations » (2012); « delivery configurations in
   heterogenous urban environment » (2014), « hybrid delivery configurations and the
   Pragmatic Turn » (2016)
- Co-production: an analytical and normative thinking in service delivery primarily informed by the particular social conditions of cities in the North:
  - Public Choice theory and its critique of bureaucratic government
  - co-production as a means to empower communities against the state (Ostrom 1996) or to institutionalize the role of 'intermediaries' (Bovaird 2007) in long-term arrangements (Verschuere et al. 2012)
- With reference to the South, co-production has been conceived either as an institutionalized partnership supporting more efficient service delivery in weak state environments (Joshi and Moore 2004) or as a means to strengthen community capacities and enhance citizenship (Mitlin 2008; Mitlin and Bartlett 2018).

## Electric landscapes and processes of infrastructuring

- Heterogeneous materialities
- Deciphering processes of infrastructuring (Blok et al. 2016)
- Infrastructuring work provided:
  - by utilities projects based on the grid
  - and by ordinary citizens, both middle class and poor households, and by commercial businesses, developing decentralized solutions





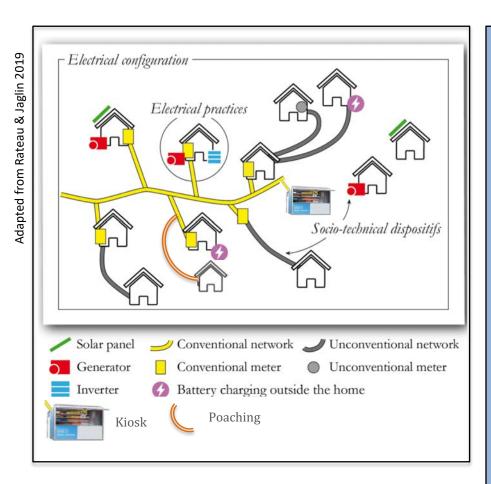








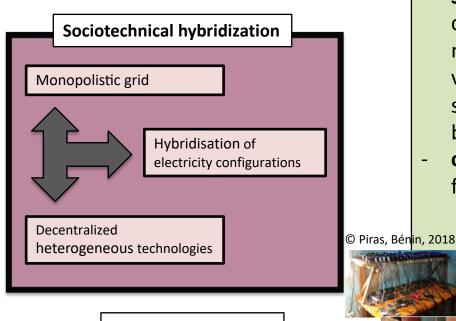
### Configuration as assemblage of heterogenous socio-technical dispositifs



Concept of configuration used in STS (Geels 2002), socio-anthropology (Olivier de Sardan 2011) and in geography (Baud et al. 2014)

- At the household and neighbourhood levels, socio-technical dispositifs are selected and combined through practices At city scale, this results in an urban electricity configuration:
- thinking about the whole and its parts without reducing the grouping to its heterogeneous components
- emphasizing the idea that a set of heterogeneous elements is itself perpetually remodelled by the interactions of its constituent parts.
- **■** Between the stability of a regime and the fluidity of an assemblage, it provides a framework for analyzing the relationships that bring together socio-technical dispositifs in dynamic arrangements, while taking into account contextual elements of stability

### **Electricity configurations in transformation**



 Sociotechnical hybridization: processes of combining heterogeneous technical worlds, namely the monopolistic grid and decentralized various technologies, resulting in new sociotechnical arrangements that borrow from both (Hybridelec project)

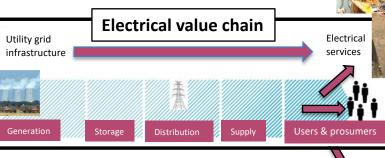
- **changes in the electrical value chain** due to 3 factors:

market diversification, from the sale of electricity to the sale of electrical services (e.g. security of supply, efficiency, appliances charging, refrigerated storage, etc.)

slippage of the economic value further down the chain along with a multiplication of actors and of skills: operators, retailers, installers/repairers of solar equipment, prosumers, etc.

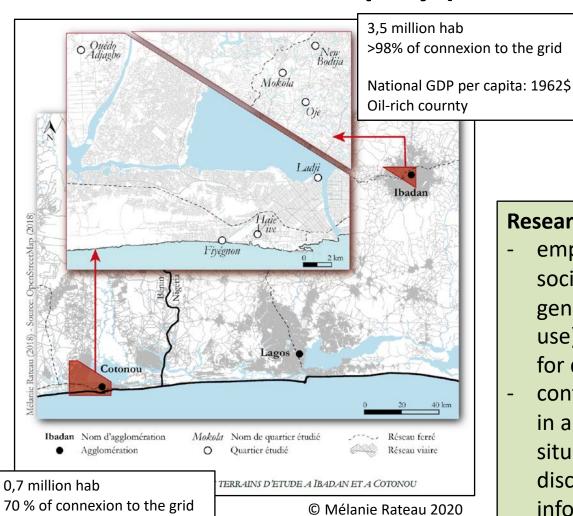
blurring of producer-consumer boundaries with the increase in distributed power generation

=> call for a shift in focus, from the grid infrastructure to electrical services, and for a more accurate account of the role of human and non-human intermediaries actually matching supply and demand



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## Cotonou (Benin) and Ibadan (Nigeria): A socio-technical inquiry (Labussière and Nadaï 2018)



National GDP per capita: 806 \$

Energy poor country

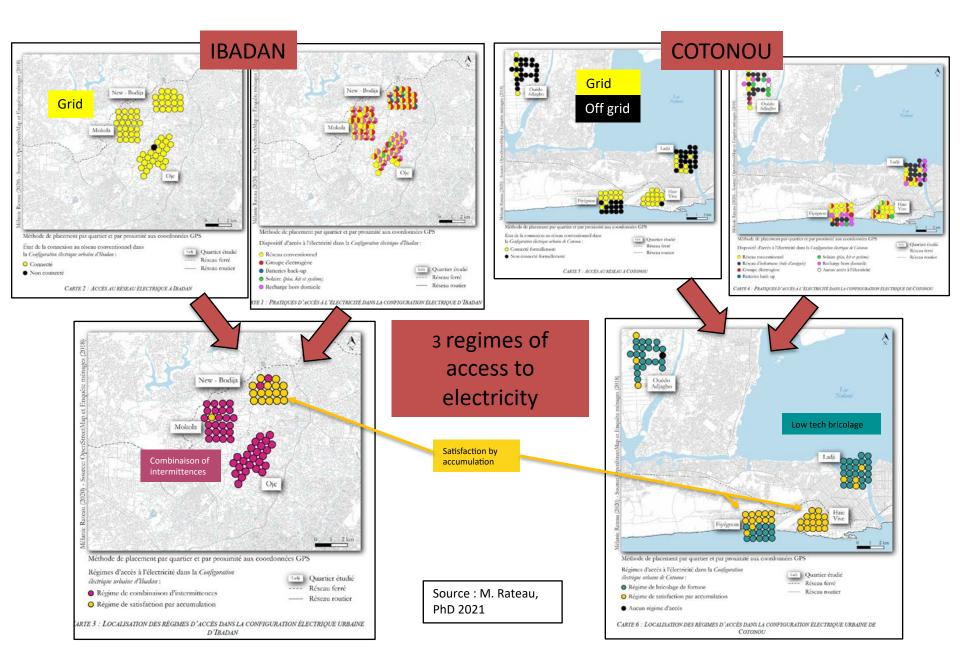
#### 2017-2018:

- interviews with representatives of governance institutions, utilities, business actors, NGOs
- households survey in neighborhoods with varied social and infrastructural characteristics

#### Research approach:

- empirically analyze the aggregation of socio-technical solutions (for generation, distribution, storage and use), in different neighborhoods and for different social groups;
- confront the concept of co-production in a critical perspective based on these situated experiences and discuss discrepancies related to 'underlying informants' (Watson 2014, p. 62)
- consider what this concept brings and helps to understand.

### Situated co-production arrangements



## Electricity services co-production: deciphering 'underlying informants'

#### **According to the literature:**

- 1. Provider and consumer collaborate to deliver the service

  For electricity, supply and access are mediated by technologies undergoing rapid changes and the
  - notion of co-production should be broadened to include both grid and off-grid electrical services as well as decentralized solutions for self-generation and storage
- 2. Co-production involves two types of actors: individuals or groups of citizens and public officials
  But technologies and skills needed to transform electricity into energy services depend heavily,
  sometimes exclusively, on market actors and mechanisms. Therefore the notion of co-production
  should be open to actors from the three spheres: State and utilities; urban society; market
- 3. Co-production is based on a regular long-term relationship between state and non-state actors In situations where legal norms of the state are challenged or violated, and where monopoly suppliers are failing, the understanding of co-production processes should take into account informality and institutional bricolage (Cleaver 2002)
- 4. Co-production supports more efficient service delivery and/or enhances citizenship
  In the neighborhoods surveyed, co-production is neither claimed by dwellers nor sought by
  utilities, it does not appear to be part of a 'social movement' seeking 'to change the way in which
  institutions govern. Rather, it reflects a default register of action, based on a pragmatic use of local
  resources

### Conclusion: Rational for reconceptualising co-production ...from electricity services in Sub-Saharan urban areas

- Arrangements for accessing electricity do not fit the classical interpretation of co-production but it is interesting to consider what this discussion highlights
- First, ordinary mechanisms of service delivery in African cities lead to a dilemma: either one
  considers co-production processes to be intrinsically context-specific, at the risk of emptying the
  concept of its substance, or one refrains from analyzing them in terms of co-production
- Then, in Cotonou and Ibadan, grouping the various practices of supply and access under the umbrella of co-production :
  - helps to emphasize the structurally multi-actor and multi-technology dimension of urban electricity configurations
  - helps to conceptualize the role of the state other than in terms of absence or failure
  - has proved fruitful in exploring the interdependencies between neighborhood-level arrangements and urban electricity configurations by showing how, in response to growing and diverse demands, coproduction processes support the socio-technical hybridization at the urban scale
- But it must be emphasized that these processes of co-production, if that's what they are called, supply electrical services without providing mechanisms to redress city scale inequalities. Mainly based on individual and market dynamics, they open up space for demand-driven arrangements within electricity configurations that lack proper institutions and tools for their governance and regulation.
  - This raises the crucial question of the consequences of these "ordinary" co-production processes on inequality of access to electricity in African cities





### **THANK YOU**



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